



# Management of Change



## Control the Impact of Change on Your People and Operations

For companies in asset-intensive industries, uncontrolled change to designs or processes can lead to process-related injuries and incidents. Companies typically handle large amounts of MOC data, but lack the ability to turn that data into useable information and therefore continue to struggle with elements of their MOC programs such as:

- Silos of MOC data managed by individual projects, sites or regions
- Ensuring closed-loop processes where all action items are assigned, addressed and closed
- Knowledge management and retention of lessons learned
- Visibility into high risk and high frequency change requests that have the highest impact on business continuity

### BENEFITS

Sphera leverages a unique set of software, content and community of experts to enable customers to:

- Safety levels
- Production and product quality
- Regulatory compliance
- Environmental performance
- Enterprise-wide knowledge share

### What system is powering your Management of Change program?

An effective management of change program will improve safety levels, production and product quality, regulatory compliance, environmental performance and preserve company reputation.

The Sphera Management of Change (MOC) solution enables companies to consistently and effectively mitigate risks and hazards associated with change. The solution ensures the uniformity of your MOC practices, providing a collaborative platform that allows for better process execution and improved enterprise-wide risk visibility. It provides a single system that supports regional and divisional unique influences and workflow requirements and enables centralized action management and knowledge share of best practices.

The Sphera solution helps you comply with government regulations, such as OSHA 29 CFR 1910.119, EPA 40 CFR Part 68.75, ABSA Integrity Management Requirements and the Seveso II-Directive 96/82/EC providing a strong audit trail of your MOC process.

On our journey, we have continually standardized HES systems and processes and we are still doing it. As part of a MOC project, we expect to archive another 12 systems so there will be efficiency gains in our effort to operate incident-free - that's the real ROI."

- Chevron

## The Sphera Management of Change Solution enables you to:

### Standardize Your Approach

- Standardize MOC terminology, classification and risk scoring across the company
- Provide a single system to support regional and divisional unique influences and requirements
- Ensure that reviews and approvals are consistently implemented with the appropriate personnel
- Allow stakeholders to document organizational knowledge in a central location

### Increase Efficiency and Execution

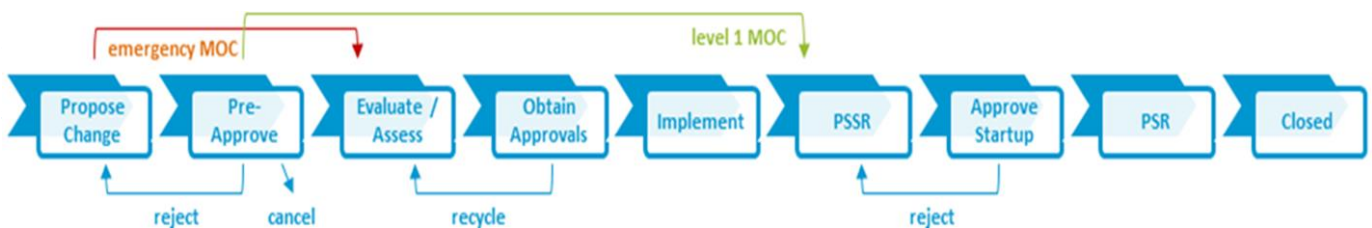
- Engage cross-functional MOC stakeholders and domain experts to proactively identify and manage risk in all areas of the organization
- Provide a flexible MOC process based on the type, magnitude, and risk of the change
- Ensure effective communication of change process and controls across the company
- Prioritize the MOCs that have the most impact on your business
- Leverage your organizational knowledge to learn from historical changes and avoid repeat issues

### Improve Visibility and Enterprise Analysis

- Provide leadership access to consolidated MOC status reports, process safety metrics and key performance indicators (KPIs)
- Enable centralized action management and knowledge share of best practices and lessons learned
- Comply with government regulations by implementing a strong audit trail of your MOC process
- Benchmark performance across business units or regions with dashboards of trends and comparisons
- Provide visibility into high risk and high frequency change requests

## Supporting Variation in Process Requirements

More rigorous process requirements supporting PSM standards:



Less rigorous process requirements supporting enterprise-wide best practices:



### ABOUT Sphera Solutions

Sphera is the largest, global provider of software and information services in the operational risk, environmental performance and product stewardship markets. For more than 30 years, we have served over 2,500 customers and 1 Million+ users in 70 countries optimize workflows and navigate the complex and dynamic global regulatory structure.

For more information visit us at [www.sphasolutions.com](http://www.sphasolutions.com) or email [operationalexcellence@sphasolutions.com](mailto:operationalexcellence@sphasolutions.com)